



## Sustainability Policy of El Batán Hot Spring Hotel ® ©

Given the characteristics of El Batán Hot Spring Hotel, which is specialized in thermal spring waters, and its location in the rural area of the town of Cuítiva, Boyacá, Colombia; the hotel has decided to adhere to the principles of sustainability as a fundamental part of its mission. For this reason El Batán Hot Spring Hotel as Institution and all those who belong to it, we are committed to enforce the law for compliance, maintenance and optimization of environmental impacts through strategies for continuous improvement.

We at El Batán Hot Spring Hotel are committed to protecting the environment, from the selection of our suppliers on purchases we make, to the responsible management of water, energy, solid waste management and wastewater. It is also a permanent concern to reduce the maximum production and the impact of environmental pollutants (Greenhouse-gas emissions and Substances that Deplete the Ozone Layer-SAO). We are also involved in reducing auditory and visual pollutants that affect not only peace that characterizes our environment but also on the animal species that live here.

We at El Batán Hot Spring Hotel are committed to preserving the natural heritage around us, as well as both local and regional cultural heritage, at the province of Sugamuxi. We reflect in all our processes, a comprehensive personal development in each of the people who work here, allowing and enabling personal and professional growth according to the strengths and interests of each of the employees, with a continuous improvement, the quality of life is the reason for our process.

The team that is working at El Batán Hot Spring Hotel, is committed and trained in all aspects involved in sustainability, framed within the legal framework that enables the execution of all activities with quality and safety. It is for this reason that all people who are part of this institution, are aware to prevent environmental degradation; discrimination in all its manifestations of minorities and vulnerable populations. We do not allow any kind of abuse (sexual or at workplace) forms of the population under age; we respect the rights and duties of our customers, employees, suppliers and the institution itself. We tend to be multipliers of the principles and concepts of sustainability in our users both the hotel and the spa facilities in our employees, our suppliers and the community of which we are part.

Signed in Cuítiva, Boyacá September 9, 2015.

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**ELEONORA CASTRO REBOLLEDO**  
General Manager CARE y Asociados  
El Batán Hot Spring Hotel  
Sustainability Process Leader