



### **Code of Conduct for the prevention of commercial sexual exploitation of children and adolescents**

In compliance with the Article 1 of Law 1336 of 2009, the Colombian Ministry of Commerce, Industry and Tourism has developed a model Code of Conduct, which according to the provisions of this Act shall be adopted and enforced by all providers of tourist services.

The commitments in the Code of Conduct were presented to representatives of the industry associations who made contributions and recommendations, in advance meeting on 21 October 2009 at the premises of the Ministry of Commerce, Industry and Tourism.

Attending the feedback received at this meeting, the minimum commitments that should contain the Code of Conduct to be taken and meet tourism service providers as follows.

El Batan Hotel and Thermal Springs, according to Article 1 of Law 1336 of 2009 is committed to:

1. Refusing to provide information about programs and tourism promotion plans, which suggesting or inciting to sexual exploitation of children and adolescents (ESCNNA), regardless of whether this information is presented in an explicit or surreptitious manner.
2. Refusing to give information to tourists directly or through an intermediary, about places where commercial sexual exploitation of children and adolescents is coordinated or practiced.
3. Refusing to guide tourists directly or through third parties, to establishments or places where commercial sexual exploitation of children and adolescents is practiced, and refuse to lead children to places where there are tourists, even if it is sites is located offshore, with the purpose of commercial sexual exploitation of children and adolescents.
4. Refuse to provide services of vehicles and transportation in tourist routes, that can be used for commercial exploitation or sexual abuse of children and adolescents.
5. Deny entry of children and adolescents, to hotels, places of accommodation and lodging, bars and similar businesses and other establishments where tourism services are rendered for exploitation or sexual abuse.
6. Take measures to prevent all those who are linked to any title with El batán Hotel & Thermal Springs, offer tourist services that enable sexual activity with children and adolescents.
7. Protect children and adolescents regardless of whether they are citizens of Colombian or foreign nationality, from all forms of sexual exploitation and violence caused by domestic or foreign tourists.
8. Report to the Ministry of Commerce, Industry and Tourism and other competent authorities, the facts which are known by any means, including suspicion of those who may be related to sexual exploitation of children and adolescents and ensure that within the Batan Hotel & Thermal Springs, there are channels to report to the competent authorities such facts.
9. Design and make known within the facilities at El Batan Hotel & Thermal Springs also with suppliers of goods and services, a policy in which the provider establish measures to prevent and fight with all forms of sexual exploitation of children and adolescents in travel and tourism.
10. Train all personnel involved and those who will go linking with the company, and suppliers which by the nature of their activities have contact with tourists, to address the issue of prevention of commercial sexual exploitation of children and adolescents.
11. Inform to all users about the legal consequences of exploitation and sexual abuse of children and adolescents in Colombia.
12. Set in a public and visible place of the establishment, this Code of Conduct and other commitments that the provider wishes to assume in order to protect children and adolescents.